



## **Dawdle for Donkeys FAQ's**

### **What is Dawdle for Donkeys?**

It's a sponsored walk in support of The Donkey Sanctuary.

There are two routes:

- a 5km family friendly route around the Sidmouth Sanctuary, and
- a more challenging 10km route which takes in part of the South West Coastal Path.

The walk starts and finishes at the Sidmouth site but participants can 'Dawdle their way' by undertaking the walk in a location of their choice.

### **What is the minimum age to take part in the Dawdle for Donkeys?**

Dawdle for Donkeys is open to all ages. We ask for children under the age of 16 to be accompanied by an adult, only children over 12 years old can take part in the 10km route.

### **Can I bring my dog?**

Yes, dogs are welcome on the walk as we are a dog-friendly site; our restaurant also welcomes dogs so you can go in there for refreshments or lunch after the walk.

### **Are there toilets?**

There will be portable toilets at the start/finish line and there is a toilet on the route, indicated on the route map.

### **How long does the walk take?**

The 5km route will take a person of average walking speed approximately 1.5 hours and the 10km will take approximately 3 hours.

### **What time will we set off?**

The pre-walk warm-up will start at 10am. The walkers completing the 10km will set off at 10.15am, followed by the 5k at 10.20am.

### **How much does it cost to register for Dawdle for Donkeys?**

The entry fee for adults is £15 and children under 16 are free. Donkey Sanctuary supporters (with a supporter number) have a discounted rate of £10.

### **Does my entry fee include a donation to The Donkey Sanctuary?**

The entry fee only covers the cost of staging the event. We rely on sponsorship and fundraising to help support the work of the charity.

### **Can I smoke/vape?**

Not on The Donkey Sanctuary land as it is a no smoking/ vaping site.

### **I have limited mobility am I able to do the walk?**

The 5km is family friendly and flat, however there are grass paths that may be muddy. We would advise you take part with another participant to assist you if needed.

### **Is food or drink provided/available?**

Water will be provided at the start/finish line and there will be one water station on the 5km route and two on the 10km route. Please bring your own bottle to help reduce our reliance on single use plastic.

There will be a refreshment trader at the start/finish line where you can purchase hot drinks and bacon baps. Our on-site restaurant, The Kitchen, will also be open 9am – 5pm for breakfast, lunch and snacks.

**Do you offer gluten free/vegan refreshments?**

Our on-site restaurant, The Kitchen, sells gluten free and vegan refreshments and food. We can't guarantee all dietary requirements can be catered for.

**What about personal belongings?**

There will be no lockers, so please only bring essential items and arrange to leave valuables at home or with a friend/ family member. The Donkey Sanctuary cannot be held responsible for any loss or damage to vehicles, transport or personal belongings.

**I entered the wrong details when I signed up.**

Please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk) with your updated details.

**Can we register more members for our team?**

Yes, please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk), but remember the maximum in a team is 10 people.

**Please can you send me sponsorship forms?**

Sponsorship forms and route maps can be downloaded and printed directly from the website: [bray.news/dawdle2020](http://bray.news/dawdle2020). Alternatively, please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk) to request a form.

**I have been injured and won't be able to take part, what should I do?**

Please call us on 01395 573156 to discuss your situation.

**I am dropping out can I have a refund?**

Unfortunately, places are non-refundable.

**What should I wear?**

Comfortable walking shoes/boots are a must as the terrain is uneven. Keep an eye on the weather forecast and dress appropriately, you may need waterproofs and/or a hat and sun tan lotion!

**Can I set up an online donation page?**

You can access information on fundraising on our website, with tips on setting up a JustGiving or Facebook fundraising page: [bray.news/dawdle2020](http://bray.news/dawdle2020). Alternatively, visit [JustGiving](http://JustGiving).

**How do I pay my sponsorship money collected offline?**

Please call 01395 573156 to pay over the phone or bring cash/cheque/card on the day.

**I do not want to receive emails from The Donkey Sanctuary any more.**

Please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk) or call 01395 573156

**I lost something at the event, what can I do?**

Please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk) or call 01395 573156

**Can I volunteer for the event?**

Yes! We are always looking for help and support at our events. Please email [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk)

If you have any other questions which haven't been answered here, please do contact us via email on [events@thedonkeysanctuary.org.uk](mailto:events@thedonkeysanctuary.org.uk) or call us on 01395 573156.